

# Privacy Policy

Privacy policy of the company for trade and services NEXT-EM dooel Skopje.

Company data

Company for trade and services NEXT-EM dooel Skopje  
st. Žegljane no. 23 b  
1000 Skopje

EDB: MK4030006601449  
MB: 6132685

Phone: 02/255 00 98  
Email: [info@next-em.com.mk](mailto:info@next-em.com.mk)  
Website: [www.next-em.com.mk](http://www.next-em.com.mk)

NEXT-EM dooel, with this privacy policy, provides general information about the processing and the way we use, process and protect your personal data, as well as about your rights arising from the Law on the Protection of Personal Data. But also for our commitment to the security of customer data and the procedures implemented regarding the collection and use of customer data. We collect only those personal data that are necessary to carry out our legal tasks and powers.

## Purposes for which the collected personal data is used

1. To provide the requested service, where it is identified the user;
2. To provide notification of changes in conditions and tariffs, introduction of new types of products for customers;
3. To provide opinions from customers regarding the services offered by the Company;
4. To facilitate and forward customer searches and requests for information when calling from customers in connection with certain services;
5. Implementation of promotional offers;
6. Help in the event of a problem with the use of products and services;
7. Showing promotional materials to customers, based on their express consent.
8. Personal data in NEXT-EM dooel is collected for domain registration or renewal, hosting packages and website development, which are basic products that NEXT-EM dooel offers.

We typically collect data from our customers who use our services to analyze data from visits to our website and to maintain information security on our website. When visiting our website server, logs with the following data are created for each visitor:

- Your Internet Protocol (IP) address;
- The device from which you access, type and model;
- Your operating system;
- Type of search engine, plugins and version;
- The pages you visit on our website and the time you spend on each page;
- URL of the page that referred you to our website;
- The language of the search engine you are using;
- Country (determined by the IP address).

Server logs are automatically deleted within 15 days, unless circumstances require a longer retention, for example, to investigate a virus or malicious attack. We independently maintain the servers and conduct all website activities internally, including the logs that are created and the analysis of data transmitted from visits to our website.

**Personal data that we collect for the above purposes are the following:**

- Name and surname;
- Address (residential address; city; postal code);
- E-mail address;
- Contact number.

**We collect personal data in different ways:**

- through your use of our website, including here the contact forms;
- through our e-mail: [info@next-em.com.mk](mailto:info@next-em.com.mk);
- through mail
- delivery in person at the office

The data we collect is stored in accordance with the law and the period required to achieve the purpose of the processing and is determined in the (overview) with terms of storage of personal data.

## **Personal data protection controller**

The personal data protection controller is NEXT-EM dooel. The personal data of the users of our website [www.next-em.com.mk](http://www.next-em.com.mk) are processed in accordance with the Law on the Protection of Personal Data ("Official Gazette of the Republic of North Macedonia" no. 42/20 and 294/21).

Controller's name and address

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1000 Skopje

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MB: 6132685

## **Personal Data Protection Officer**

For all information and questions related to the protection of your personal data, contact our Personal Data Protection Officer:

Elizabeta Gjurovska  
Tel.: 02/255 00 98  
Email: [info@next-em.com.mk](mailto:info@next-em.com.mk)